

Conference: The Globalization of Services Bechtel Conference Center, Encina Hall, Stanford University, June 17, 2005

- 7:30** Registration and breakfast
- 8:00 – 8:45** Keynote Address – Akshaya Bhargava – *Progeon*
- 8:45 – 9:25** Overview of Research on Conference Themes
- Country Focus: India**
Rafiq Dossani – *Asia-Pacific Research Center, Stanford Univ.*
Martin Kenney – *Dept. of Human and Community Development, Univ. of California, Davis*
- Industry Focus: HRO**
Mari Sako – *Oxford University*
- 9:25 – 9:40** Break
- 9:40 – 11:50** Understanding Business Models
- Moderator** Henry Rowen – *Asia-Pacific Research Center, Stanford Univ.*
Tiger Tyagarajan – *Gecis Global*
Michael Clark – *GTL Limited*
Pavan Vaish – *IBM Daksh Business Process Services*
Raj Shah – *Ketera*
Butch Meily – *Philippine Long Distance Telephone Company*
Ashish Dixit – *Tensilica, Inc.*
Mohammed Khaishgi – *The Resource Group*
- 11:55 – 1:10** Lunch Panel – Do Countries Matter?
Location: Oksenberg Room, 3rd Floor, Encina Hall
- Tiger Tyagarajan – *Gecis Global*
John Tai – *I.T. UNITED*
Mohammed Khaishgi – *The Resource Group*
Butch Meily – *Philippine Long Distance Telephone Company*
- 1:15 – 3:00** Functional Outsourcing and Offshoring
- Moderator** Manuel Serapio – *University of Colorado, Denver*
Anita Manwani – *Agilent Technologies*
Som Das – *e4e, Inc.*
Aditya Watal – *HCL Investment Banking Technology and Operations*
Ayan Chatterjee – *ICICI OneSource, North America*
John Tai – *I.T. UNITED*
- 3:00– 3:10** Break
- 3:10 – 4:40** Facilitators
- Moderator** Stephanie Lenway – *Carlson School of Management, Univ. of Minnesota*
Bijesh Thakker – *Thakker & Thakker*
Martin Abrams – *Hunton Williams*
Danial Faizullahoy – *Walden International Investment Group*
Anuradha Parthasarathy – *Global Executive Talent*
- 4:40 – 4:50** Break
- 4:50 – 6:00** Future of Silicon Valley in a Globalized World
- Moderator** John Hagel – *independent management consultant*
Pat Adamiak – *Hewlett-Packard*
Rajesh Nambiar – *Tata Consultancy Services Limited*
- 6:00 – 6:10** Conclusion
- 6:10 – 7:00** Reception



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SPECSOFT

THAKKER & THAKKER
SOLICITORS & ADVOCATES

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