

**Fourth Annual Patient Safety Consortium Meeting**  
**August 29, 2005**  
**Frances C. Arrillaga Alumni Center, Stanford University**

- 8:00 - 8:30 am**                    **Registration and Continental Breakfast**
- 8:30 – 9:10 am**                    **Welcome: PSC participant introductions and lessons learned**  
All meeting participants
- 9:10– 9:30 am**                    **Summary of PSC activities 2004-2005**  
Laurence Baker, Associate Professor of Health Research and Policy  
Sara Singer, Senior Research Scholar, Stanford Center for Health Policy
- 9:30 – 10:00 am**                    **JCAHO Update**  
Jerod Loeb, VP Executive Vice President, Division of Research, JCAHO
- 10:00 – 10:15 am**                    **BREAK**
- 10:15 – 11:15 am**                    **Respect among/Across departments and disciplines**  
Bruce Spurlock, Convergence Health Consulting  
Sue Dyrenforth, Director, VHA National Center for Organization Development
- 11:15 – 12:15**                    **Getting Specific - Breakout groups**  
**\* HROs**  
Tony Ciaverelli Professor of Applied Psychology, The MOVES Institute, Naval Postgraduate School  
David Gaba, Associate Dean for Immersive & Simulation-based Learning, Professor of Anesthesia, Stanford University  
**\* Achieving Patient Safety Goals**  
Richard Croteau, Executive Director for Patient Safety Initiatives, JCAHO  
**\* Error/event reporting systems and processes**  
Julie Kliger, Chief Quality Officer, Valley Emergency Physicians' Medical Group
- 12:15– 1:30 pm**                    **LUNCH**  
  
**\* Using PSIs**  
Kathy McDonald, Executive Director, CHP/PCOR, Stanford University  
**\* Coordinating patient transfers**  
Robert Westrom, Enloe Medical Center  
Maripat Burrell, John C Lincoln Health Network  
**\* Challenges by size: Small, Medium, Large**
- 1:30 – 2:30 pm**                    **Keynote Address: Creating Collaborative Care**  
Paul Uhlig, MD, Massachusetts General Hospital
- 2:30 – 2:45 pm**                    **BREAK**
- 2:45 – 3:45 pm**                    **Engaging physicians in quality and patient safety**  
Moderated by Bruce Spurlock, Convergence Health Consulting  
Paul Sharek, Assistant Professor of Pediatrics, Stanford University School of Medicine and Medical Director of Quality Management, Chief Clinical Patient Safety Officer, Lucile Packard Children's Hospital  
Eugene Spiritus, Chief Medical Officer, UC Irvine Medical Center
- 3:45– 4:45 pm**                    **What next? Planning your next patient safety initiatives**  
***Using survey results to target areas for improvement***  
Moderated by Sara Singer  
Rebecca Israel, Mission Hospital  
All meeting participants
- 4:45 – 5:00 pm**                    **Closing Remarks**  
Moderated by Loren Baker